



# **SALES MANUAL**

**2018-2019** TOURISM  
PROFESSIONALS

**PANORAMA XXL**

**JOAN OF ARC HISTORIAL**

**ROUEN DUNGEON**



**métropole**  
ROUENORMANDIE

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The Panorama XXL is a unique and spectacular cultural site which offers a view of the biggest 360° works in the world. With "Rouen 1431", Yadegar Asisi takes you on a journey to the past. An extraordinary visit awaits at the top of the Tour de Beurre, at the summit of Rouen Cathedral, through the 15 metre platform at the centre of the panorama. From this vantage point of view, you will be able to embrace the whole of the city, deployed under your eyes on a real scale, and discover the atmosphere that reigned there six centuries ago, while Joan of Arc lived her last moments.

## Panorama XXL schedule:

«**Rouen 1431**» from June 1, 2018 to September 30, 2018 and from May 31, 2019 to September 8, 2019.

«**Rome 312**» from October 5, 2018 to January 27, 2019

«**Amazonia**» from February 2, 2019 to May 26, 2019

For groups, the Panorama XXL offers tours and can host your professional events (seminars, receptions).

> *Discover our tour offers on page 6*

## HISTORIAL Jeanne d'Arc

At the Joan of Arc Historical, a trial takes place for Joan of Arc to prove her innocence – be both actor and judge in the most famous judicial investigation in Rouen's history. Witnesses, reconstructions and audiovisual effects will take you on an unprecedented experience which dives into the heart of the 15th century! From her military actions to re-take the French throne to her ordeal at the stake, experience an epic and captivating story thanks to the characters of the video tour, who come alive in the medieval rooms of this historic monument. Then go and meet those who created her story and question them in a virtual conversation to discover the thousand faces of our heroine. The myths and legends will no longer be a mystery after your visit. Let's meet in 1456!

For groups, the Joan of Arc Historical offers tours and can host your professional events (seminars, receptions).

> *Discover our tour offers on page 10*

## LE DONJON DE ROUEN

The Rouen Dungeon is all that is left of the castle built by King Philip II of France in the 13th Century after his conquest of Normandy.

The second edition of this cultural and historical escape game based in Normandy «The plot of Dammartin» returns to the Dungeon from April 7, 2018. Within this monument, take part in an escape game to discover the history of the city of Rouen whilst having a great time!

This large-scale escape game invites a group of 3 to 8 players to successfully escape from two dungeon rooms in 60 minutes. To do this, you must solve a series of riddles by proving your skills of speed, deduction and teamwork. You can also discover the Rouen Dungeon with a commented tour to know everything about this historical monument and important heritage of Rouen.

> *Discover our offers on page 14*

## WELCOME TO PANORAMA XXL, THE JOAN OF ARC HISTORIAL AND THE ROUEN DUNGEON!

The Régie des Equipements Culturels de la Métropole Rouen Normandie invites you to discover the Panorama XXL, the Joan of Arc Historical and Rouen Dungeon. Our aim is to shine a spotlight on the greatest moments in Normandy history by offering innovative tour concepts. Come and enjoy an unusual and original visit discovering the Historical, which retraces the myth of Joan of Arc, the city of Rouen in 1431 at the Panorama XXL and the escape game at Rouen Dungeon, the last remains of Philip II of France's castle.

**PANORAMA**  **XXL**



PANORAMA **XXL**

# ROUEN 1431

YADEGAR ASISI  
360° PANORAMA

[www.panoramaxxl.com](http://www.panoramaxxl.com)



asisi





# PANORAMA

*Enjoy a spectacular experience.*

*Discover the biggest 360° works in the world.*

## PREPARING FOR YOUR VISIT

**Group visits from 10 people onwards**

### SELF-GUIDED TOUR

Estimated length of tour: 1 hour

**€6.50 incl. VAT/person instead of €9,50 incl.VAT**

**+ 1 free accompanying adult per group of 35 people maximum**

**+ 1 speaking rights offered** at a value of €30 incl.VAT for your own guide for 10 tickets or more purchased

**+ For reservations of more than 100 tickets, an additional 10% discount is applied**

### GUIDED TOUR

Estimated length of tour: 1 hour

Visit in all languages on request

**€6.50 incl. VAT/person + museum guide service at €80 incl. VAT set fee per group**

**+ 1 free accompanying adult per group of 35 people maximum**

**+ For 4 guided tours purchased, museum guide service of €80 incl.VAT is offered**

*(The 3 visits must take place within less than 12 months of each other)*

### COMBINED TOUR

**PANORAMA XXL +  
JOAN OF ARC HISTORIAL**

Estimated length of tour: 1 hour + 1 hour and 15 minutes

**€12 incl. VAT/person instead of €15 incl.VAT**

+ Museum guide service at €80 incl.VAT set fee per group and per museum

### SCHOOL VISIT

**€3 incl. VAT/student for a Self-guided tour instead of €6,50 incl.VAT**

**€4 incl. VAT/student: for a Guided tour instead of €6,50 incl.VAT**

**+ 1 free accompanying adult per group of 10 students**

*Guided tours are available in all languages. The duration of our visits is adaptable according to your needs.*





## PURCHASE BULK TICKETS

Special rates for tourism professionals:  
**From 15% to 45% discount on public price.**

### BULK TICKET FOR

#### Panorama XXL

**Instead of €9,50 incl.VAT on public price**

NUMBER OF TICKETS	TICKET PRICE
From 10 to 100 .....	<b>€8.08</b> incl. VAT
From 101 to 250 .....	<b>€6.84</b> incl. VAT
From 251 to 500 .....	<b>€6.42</b> incl. VAT
More than 500 .....	<b>€5.98</b> incl. VAT

### COMBINED BULK TICKETS FOR BOTH MUSEUM

Panorama XXL and the Joan of Arc Historical  
**Instead of €15 incl.VAT on public price**

NUMBER OF TICKETS	TICKET PRICE
From 10 to 100 .....	<b>€13.60</b> incl. VAT
From 101 to 250 .....	<b>€11.52</b> incl. VAT
From 251 to 500 .....	<b>€10.80</b> incl. VAT
More than 500 .....	<b>€10.08</b> incl. VAT

## ADVANTAGES

- > Tickets available in advance.
- > Undated tickets valid for 1 year from the date of purchase.
- > Cross-cutting access.

## TOUR TERMS AND CONDITIONS

- > Maximum tour size: 600 people.
- > 1 lift for the tour, stops at the second highest floor.
- > 3 storey tower (94 steps).
- > Wheelchairs available on demand.
- > Specific visits and tools to assist the visit on request.
- > 3 hours free parking at the Panorama XXL, Quai Boisguilbert for cars and coaches.
- > Toilets are free and have disabled access.

## BOOKING TERMS AND CONDITIONS

Booking request at  
**reservation@panoramaxxl.com**  
 or +33 (0)2 35 52 95 25

*Detailed conditions on page 16.*

## TOUR TIMES

From Tuesday to Sunday:  
 10am to 6pm from 01/09 to 30/04  
 (last visit at 5pm)  
 10am to 7pm from 02/05 to 31/08  
 (last visit at 6pm)  
 Closed Mondays (open only on request),  
 25 December, 1 January and 1 May.

## BUSINESS TOURISM

You can rent our spaces for your events.

*For any inquiry about space rental, contact us: [locationespaces@panoramaxxl.fr](mailto:locationespaces@panoramaxxl.fr).*

# **HISTORIAL**

Jeanne d'Arc





HISTORIAL  
Jeanne d'Arc



# JEANNE D'ARC

ICÔNE DU  
XXI<sup>E</sup> SIÈCLE



[www.historial-jeannedarc.fr](http://www.historial-jeannedarc.fr)

7, rue Saint-Romain  
**À ROUEN**



# HISTORIAL

Jeanne d'Arc



## Discover a new type of visit.

Through a spectacular and innovative display, take part in a real judicial investigation to discover the destiny of Joan of Arc.

### PREPARING FOR YOUR VISIT

Group visits from 10 people onwards

#### SELF-GUIDED TOUR

Estimated length of tour: between 1 hour and 1 hour and 15 minutes.

**€7.50 incl. VAT/person instead of €10,50 incl.VAT.**

- + 1 free accompanying adult per group of 25 people maximum
- + Free audio guides: English, Spanish, German, Dutch, Chinese, Japanese, Italian, Portuguese, Russian
- + 1 speaking rights offered at a value of €30 incl.VAT for your own guide for 10 tickets or more purchased
- + For reservations of more than 100 tickets, an additional 10% discount is applied

#### GUIDED TOUR

The length of the tour can be adapted based on your needs.

**€7.50 incl. VAT/person + museum guide service at €80 incl. VAT set fee per group.**

- + 1 free accompanying adult per group of 25 people maximum
- + For 4 guided tours purchased, museum guide service of €80 incl.VAT is offered (The 3 visits must take place within less than 12 months of each other)

#### COMBINED TOUR

##### PANORAMA XXL + JOAN OF ARC HISTORIAL

Estimated length of tour: 1 hour + 1 hour and 15 minutes

**€12 incl. VAT/person instead of €15 incl.VAT + Museum guide service** at €80 incl.VAT set fee per group and per museum

#### SCHOOL VISIT

**€4 incl. VAT/student for a Self-guided tour instead of €7,50 incl.VAT**  
**€5 incl. VAT/student: for a Guided tour instead of €7,50 incl.VAT**

- + 1 free accompanying adult per group of 10 students
- + Free audio guides: English, Spanish, German, Dutch, Chinese, Japanese, Italian, Portuguese, Russian

Guided tours are available in all languages. The duration of our visits is adaptable according to your needs.



## PURCHASE BULK TICKETS

Special rates for tourism professionals:

**From 20% to 50% discount on public price.**

### BULK TICKET FOR

Joan of Arc Historial

**Instead of €10,50 incl.VAT on public price**

NUMBER OF TICKETS	TICKET PRICE
From 10 to 100 .....	<b>€8.08</b> incl. VAT
From 101 to 250 .....	<b>€6.84</b> incl. VAT
From 251 to 500 .....	<b>€6.42</b> incl. VAT
More than 500 .....	<b>€5.98</b> incl. VAT

### COMBINED BULK TICKETS FOR BOTH MUSEUM

Panorama XXL and the Joan of Arc Historial

**Instead of €15 incl.VAT on public price**

NUMBER OF TICKETS	TICKET PRICE
From 10 to 100 .....	<b>€13.60</b> incl. VAT
From 101 to 250 .....	<b>€11.52</b> incl. VAT
From 251 to 500 .....	<b>€10.80</b> incl. VAT
More than 500 .....	<b>€10.08</b> incl. VAT

## ADVANTAGES

- > Tickets available in advance.
- > Undated tickets valid for 1 year from the date of purchase.
- > Cross-cutting access.

## TOUR TERMS AND CONDITIONS

- > Tour departs every 15 minutes with a capacity of 25 people maximum.
- > Total accessibility of the site by 2 lifts
- > Wheelchairs available on demand
- > Specific visits on request and tools to assist the visit (audiodescription, translation in sign language and subtitling) upon prior request
- > Paid parking nearby
- > Toilets are free and have disabled access

## BOOKING TERMS AND CONDITIONS

Booking request at

**reservation@historial-jeannedarc.com** or +33 (0)2 35 52 48 02

*Detailed conditions on page 16.*

## TOUR TIMES

From Tuesday to Saturday:

10am to 7pm (last entry at 5:15pm)

Closed Mondays (open only on request),

25 December, 1 January and 1 May.

## BUSINESS TOURISM

You can rent our spaces for your events

*For any inquiry about space rental, contact us: [location@historial-jeannedarc.fr](mailto:location@historial-jeannedarc.fr).*





LE DONJON  
DE ROUEN



# The History *in live*

ESCAPE GAME - VISITES LIBRES - VISITES INSOLITES



métropole  
ROUEN NORMANDIE



## *Discover an immersive, innovative and original concept with an escape game which takes place in the Rouen Dungeon!*

*You will learn the ins and outs of the history of the city of Rouen.*

### **PREPARING FOR YOUR VISIT**

In French or English

Everyone from 9 years old

### **PEAK RATES**

**1 session = 60 minutes.**

Tuesday, Wednesday and Sunday

from 16:30 to 22:00

Thursday, Friday and Saturday

from 16:30 to 23:30

### **GROUP AND SCHOOL VISITS**

From 10 to 18 visitors maximum

#### **Group guided tour**

Tuesday to Friday from 9.30am to 12pm

Duration of the visit: 1h

In French or English

**7 €<sup>incl.VAT</sup> / person**

**+ 1 free accompanying person per group of 18 people maximum**

#### **School guided tour (from 6 years onwards)**

Tuesday to Friday from 9.30am to 12pm

Duration of the visit: 1h

In French or English

**5 €<sup>incl.VAT</sup> / person**

**+ 1 free accompanying person per group of 18 people maximum**

NUMBER OF PLAYERS	PRICE PER PERSON
8	€13,15
7	€15
6	€17,50
5	€21
4	€26,25
3	€35



### TOUR TERMS AND CONDITIONS

- > Ground floor access only for people with reduced mobility.
- > Game not recommended for people with hearing or visual impairments.
- > Toilets are free .
- > Paid parking nearby.

### BOOKING TERMS AND CONDITIONS:

Booking and payment on the website **[www.donjonderouen.com](http://www.donjonderouen.com)** or send your request to **[reservation@donjonderouen.com](mailto:reservation@donjonderouen.com)**  
Detailed conditions on page 17.

### HOW DO I PAY?

- > For the escape game: payment by credit card on the website [www.donjonderouen.com](http://www.donjonderouen.com)
- > For group and school visits: by administrative order after receipt of the notice of the sums to be paid by the public treasury or by cheque to the order of «Régie des équipements culturels» at the latest on the day of the visit or escape game.

### ON SITE

The Rouen Dungeon doesn't sell any ticket at the reception. The group will have to present their electronic printed and nominative ticket to access the game or the signed order form corresponding to their session. The Rouen Dungeon is accessible to groups and schools from the age of 6 onwards, and from 9 years old for the escape game. Players under 16 years of age must be accompanied by at least one adult. The team of the Rouen Dungeon reserves the right to request identity documents to verify the identity and age of the players. If a group has no means of payment, access to the Rouen dungeon may be denied.

### CANCELLATIONS

Once the booking has been confirmed after payment by credit card on the website or after receipt of the signed quote, the purchased sessions are non refundable, redeemed or exchanged, except in the case of cancellation by the Régie of the cultural equipments of the corresponding session.



## PRACTICAL INFORMATION

# PANORAMA XXL AND JOAN OF ARC HISTORIAL

### HOW DO I BOOK?

#### Panorama XXL and the Joan of Arc Historical

**Booking mandatory for groups, only by email or telephone 7 days in advance at the latest, with the following people:**

##### Panorama XXL

Booking services :

+33 (0)2 35 52 95 25

**reservation@panoramaxxl.com**

##### Historial Jeanne d'Arc

Booking services :

+33 (0)2 35 52 48 02

**reservation@historial-jeannedarc.fr**

The proposed rates are applicable to groups of 10 people minimum and up to:

> Maximum of 35 people per group at the Panorama XXL

> Maximum of 25 people per group at the Joan of Arc Historical

A free accompanying adult per group is permitted. Each additional accompanying adult is charged €6.50 incl.VAT at the Panorama XXL and €7.50 incl.VAT at the Joan of Arc Historical.

*Bookings will generate a quote and your visit will be confirmed when this quote is signed and returned to us. The group coordinator agrees to respect all the provisions on the booking quote or to inform the booking department 7 days before the visit. The number of people in each group must be stated at the time of booking and must not exceed the number of people corresponding to the chosen package. The final visitor numbers must be confirmed 7 days prior to the visit.*

### HOW DO I PAY?

#### Panorama XXL and the Joan of Arc Historical

**Activities must be paid on the day of the visit by:** cheque to order of Régie des Équipements Culturels, cash, credit card, purchase order, administrative order or voucher.

*In case of payment by cheque, please do not inform the amount before your visit. If a group presents itself without a means of payment, access to the Panorama XXL or to the Joan of Arc Historical may be denied.*

### ON SITE

#### Panorama XXL and the Joan of Arc Historical

Tickets are collected on the day of the visit on presentation of a booking confirmation. Groups must arrive 15 minutes before the start of the tour, and call ahead if delayed.

### CANCELLATIONS

#### Panorama XXL and the Joan of Arc Historical

Failure to cancel a booking no later than 3 weeks before the date of the visit will result in you being charged 50% of the cost of the visit or in full for bookings that are cancelled with less than 8 days notice (not applicable to self-guided tours).

Bookings that are cancelled between 1 and 3 months prior to the group visit will incur a fixed fee of 10% of the cost of the group visit paid to the Régie des Équipements Culturels to cover administrative costs.

Groups that fail to present themselves for a booking of an event and/or have required a staff member and do not warn the Panorama XXL or Joan of Arc Historical in advance will be charged the full cost of the booking.

### PURCHASE BULK TICKETS

#### Panorama XXL and the Joan of Arc Historical

The purchase of bulk tickets is possible at any time, by contacting the booking services of the Panorama XXL:

**reservation@panoramaxxl.fr**

or + 33 (0)2 35 52 95 25

or Joan of Arc Historical:

**reservation@historial-jeannedarc.fr**

or + 33 (0)2 35 52 48 02.

# PRACTICAL INFORMATION

## ROUEN DUNGEON

### *GIFT SHOPS*

**Panorama XXL and  
Joan of Arc Historial**

At the end of your tour, why not visit the Panorama XXL and Joan of Arc Historial gift shops where you can find various souvenirs: books, postcards, posters, CDs, DVDs, games...

### *RESTAURANTS*

**Panorama XXL, Joan of Arc Historial  
and Rouen Dungeon**

Our facilities do not offer places to eat. Rouen has various restaurants near the Panorama XXL, Joan of Arc Historial and the Rouen Dungeon in the city centre and next to the Seine.

Please visit the website:

[www.rouentourisme.com/restaurants/](http://www.rouentourisme.com/restaurants/)

or contact the Normandy Tourist Office at  
+33(0)2 32 08 32 40.

### *DOCUMENTATION*

**Panorama XXL, Joan of Arc Historial  
and Rouen Dungeon**

If you would like to learn more about our facilities, we can provide images, flyers, posters etc. for free on request.

Please contact

**[commercial@metropole-rouen-normandie.fr](mailto:commercial@metropole-rouen-normandie.fr)**

or +33 (0)2 35 52 95 24.

### *PRE-TOURS AND MEETING WITH THE TEAMS*

**Would you like to learn more about  
one or several of our facilities?**

Please feel free to contact us, we organise tailor-made tours for tourism professionals at the Panorama XXL, the Joan of Arc Historial and Rouen Dungeon.

Please contact

**[commercial@metropole-rouen-normandie.fr](mailto:commercial@metropole-rouen-normandie.fr)**

or +33 (0)2 35 52 95 24.

### **PARTNERSHIP**

In order to perpetuate and personalize our collaboration, tailor-made formulas and benefits can be offered within the framework of partnership agreements.

Contact us:

**[commercial@metro-  
poule-rouen-normandie.fr](mailto:commercial@metropole-rouen-normandie.fr)**

or +33 (0)2 35 52 95 24.

## ACCESS AND TRANSPORT



### PANORAMA XXL

*Hangar 2, Quai de Boisguilbert  
76000 Rouen  
+ 33 (0)2 35 52 95 29  
[www.panoramaxxl.com](http://www.panoramaxxl.com)*

**BY TRAIN:** Rouen Rive Droite SNCF station  
(1 hour and 10 minutes from Paris Saint-Lazare)

**BY BUS:** Pasteur-Panorama TEOR stop.

**CAR PARKING:**

- > 3 hours of **free parking** at Quai Boisguilbert when ticket is shown at the Panorama XXL reception.
- > **Free reserved parking** at the Boulevard Emile Duchemin coach park.
- > **Drop-off parking** at Quai de Boisguilbert in front of Panorama XXL.



### JOAN OF ARC HISTORIAL

*7, rue Saint-Romain  
+ 33 (0)2 35 52 48 00  
76000 Rouen  
[www.historial-jeannedarc.fr](http://www.historial-jeannedarc.fr)*

**BY TRAIN:** Rouen Rive Droite SNCF station  
(1 hour and 10 minutes from Paris Saint-Lazare)

**BY METRO:** Théâtre des arts station

**BY BUS:** Cathédrale TEOR stop

**PARKING NEARBY:** Cathedral car park, Courthouse car park (paid).



### ROUEN DUNGEON

*Rue Bouvreuil  
76000 Rouen  
[www.donjonderouen.com](http://www.donjonderouen.com)*

**BY TRAIN:** Rouen Rive Droite SNCF station  
(1 hour and 10 minutes from Paris Saint-Lazare)

**BY METRO:** Gare Rue Verte station

**BY BUS:** lines 8, 11, 13 or 2 - Square Verdrel stop / line 13 - Gare Rue Verte stop

**PARKING NEARBY:** Courthouse car park (paid)





**PANORAMA XXL**  
Hangar 2, Quai de Boisguilbert  
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[www.historial-jeannedarc.fr](http://www.historial-jeannedarc.fr)



**ROUEN DUNGEON**  
Rue Bouvreuil  
76000 Rouen  
[reservation@donjonderouen.com](mailto:reservation@donjonderouen.com)  
[www.donjonderouen.com](http://www.donjonderouen.com)

Métropole Rouen Normandie | Mars 2019



SUIVEZ-NOUS SUR

